



# LACC MUTUAL WATER COMPANY

501 Peninsula Drive  
Lake Almanor, Ca 96137  
Phone (530) 596-3282

## RATE AND FEE SCHEDULE

Effective May 1, 2020

### RATE AND FEE SCHEDULE

This schedule provides the rates and fees of the LACC Mutual Water Company. These rates and fees are subject to change. Statements normally cover a six-month billing period and are sent semi-annually, due May 1 and November 1 and are delinquent 30 days thereafter. If there are any questions or problems regarding your statement, please call or write the LACC office, (530) 596-3282. Should you have a problem that the LACC office cannot resolve you may submit a "Claim/Appeal Form" (see last paragraph herein). The water company and the LACC are two separate corporations. The Water Company pays the Country Club to provide financial and other services and they cannot change water company policy, rates, or fees. **Notes made on statements or included with your payment will NOT be acknowledged or forwarded to water company management.**

**BASE RATE.** The base rate is a prepaid charge that applies to EACH account and does NOT include any water allocation. This is the prorated cost to operate and maintain the company (i.e., administrative, repair & maintenance, and depreciation costs). It excludes water costs and is considered a "standby" charge to unimproved property owners.

- **Base rate:** \$21.50 per month, \$129.00 per semi-annual billing period.

**WATER RATE.** The water rate is a postpaid charge that applies to EACH metered account and is determined by the quantity of water (measured in 100 cubic feet) delivered through the meter. Meter readings are taken in April and in October. Readings may be delayed in April and water billings postponed until snow conditions permit readings to be taken. Readings are shown on the statement in cubic feet\*<sup>1</sup>. The difference in these readings is the amount used during each billing period and is the basis for the water charge. This charge bears a reasonable relationship to the prorated cost of providing water (i.e., the electric pumping cost and the costs to do water testing, meter reading, meter repair, and to provide services to metered accounts).

There is a baseline water allocation of 2,000 cubic feet per month (an average of 500 gallons per day). This allocation will be allowed for each full month of the billing period. To encourage water and electric conservation excess water tiered rates apply if you use more water than this, as shown in the schedule below.

#### Water Rates (Continued):

Rate per 100 cubic feet (cf) \*<sup>1</sup>:

- Tier I- Baseline: up to 2,000 cf per month \$0.60
- Tier II\*<sup>2</sup> - usage over 2,000 cf per month \$0.75

Minimum water charge: \$3.00 per month

**METER SURCHARGE.** This is a prepaid surcharge for accounts with meters that are larger than 1" \*<sup>2</sup>.

- 1-1/2" meter: \$6.00 per month, \$36.00 per semi-annual billing period.
- 2" meter: \$9.60 per month, \$57.60 per semi-annual billing period.
- 3" meter: \$21.00 per month, \$126.00 per semi-annual billing period.

**REGULATORY FEE.** State law requires the Water Company to pay a fee to offset the operating cost of the California Department of Health Services, Office of Drinking Water and Environmental Management. This charge is billed by the state to the water company and the pro-rata charge will appear on the November statement.

**LATE FEE.** An account delinquent one month after the due date will be charged 1-1/2% per month (18% APR) of the unpaid balance, with a minimum of \$6 per month.

**DELINQUENCY, INSTALLMENT PAYMENTS, SHUTOFF FOR DELINQUENCY** If for any reason you are temporarily unable to pay the full amount due you may request and complete an "*Installment Payment Agreement*". In addition, the Company has a policy regarding discontinuation of residential water service for non-payment. It will be provided in languages that you may be more familiar with and outlines possible terms for deferred payment. If you wish to appeal the billing, you must indicate the basis for appeal in writing within sixty (60) days of the original payment date deadline. Late fees will apply.

**METER TEST DEPOSIT.** If a meter is suspected to be out of calibration it will be calibrated upon request and a deposit of \$75. Should the meter be found out of calibration by more than 2% the deposit will be returned and an adjustment in water charges will be made during the last billing period. If less than 2% error the deposit will be retained by the Company as a fee for service and meter testing.

**LOSS OF MEMBERSHIP.** If you receive a "*Final Notice of Delinquency*" and fail to take action within the time stated, you will no longer be in good-standing, you will no longer be entitled to vote at shareholder meetings, and you will no longer be entitled to receive water. After payment of your account in-full and the reinstatement fee, you shall be reinstated as a shareholder in good-standing with voting and water privileges.

**REINSTATEMENT FEE.** If a deferred payment agreement is not agreed to or its terms are not complied with and the water service is terminated, there will be a fee of \$100 added to your account and small claims action will be initiated and either a lien placed on the Shares appurtenant to your real property location or other collection procedures taken.

**RETURNED CHECK FEE.** The fee for a check returned to the Company by the bank for any reason shall be \$25, plus any late fee accruing for non-payment.

**TRANSFER OF PROPERTY.** The seller shall pay any amount due to the water company at the close of escrow. The seller is obligated to disclose all pertinent information, including any water limitations and rates and fees of the Water Company, to the prospective buyer. The buyer shall complete a "*Transfer of Stock Application*" and pay a \$100 transfer fee to cover administrative and meter reading cost. Subsequently, the Water Company will send the new owner a "Welcome" letter with Water Company information.

**NOTES:**

\*<sup>1</sup> One cubic foot = 7.48 gallons

\*<sup>2</sup> The Peninsula Fire District and LACC are exempt from meter surcharge rates and Tier II water rates.

> is greater than

< is less than

Claim/Appeal forms are available from the LACC Office and on our website [www.laccmutualwater.org](http://www.laccmutualwater.org)

**WILL SERVE.** A "*Will-Serve*" letter from the Water Company is required for ALL lots before a county building permit will be issued. The plans for LACC property owners will be stamped as "will-serve" upon their approval by LACC. Property owners in the Village and Pines must request a letter from the water company in a timely manner.

**PERMANENT WATER SERVICE.** A "*Permanent Water Service Connection Application*" form shall be completed and all applicable fees paid when permanent water service is applied for.

**INSTALLATION FEE.** An installation fee covers the initial installation of a service lateral, service box, service valve, meter, insulation, excavation, road repair (as may be necessary), and administrative costs. The installation fee shall be paid at the time of application and is non-refundable after installation has started. Connections may be delayed in winter because of snow conditions or bad weather. The installation fee, based on meter size is:

1"	\$ 800.00
1 1/2"	\$1,300.00
2"	\$1,850.00

A meter 1½” or larger must be justified subject to submittal of plans and engineered calculations (water usage per the Uniform Plumbing Code). Additionally, installation of a state approved backflow-prevention device, restrictions and mitigation fees may apply. Please notify the manager and specify your need as soon as known- it may take quite some time to obtain approval. If a lateral needs to be upgraded from 1” to 2” size there will be an additional charge of \$800.

**COMMERCIAL SURCHARGE.** For new Village “*business related*” property there will be a commercial surcharge of \$1,000 when a "*Permanent Water Service Connection Application*" form is submitted. This surcharge was the estimated differential cost in the pipeline size to meet commercial fire-flow standards in the Village (vs. residential fire-flow standards in the Uniform Fire Code) that other Village “*business related*” shareholders have already paid. However, this new surcharge will be applied toward future Village area needs.

**TEMPORARY SERVICE.** A "*Temporary Water Service Application*" form shall be completed and a \$50 fee paid for temporary water service between the months of April and October for property owners that want to burn debris on their property. The temporary fee includes installing a hose faucet near the property line, use of water only while burning, and removal of the faucet in October. If usage is found for anything other than burning the connection will be removed without refund. Any other usage requires a permanent meter connection.

**TEMPORARY HYDRANT SERVICE.** Only water company and fire department personnel are permitted to hook-up to a fire hydrant without authorization. If authorization to another party is granted, there is a portable meter connection fee of \$25.00 and the water rate is \$1.00 per 100 cubic feet. Any unauthorized hydrant hook-up is a misdemeanor and subject to a payment of \$250 before service is continued.

**SERVICE FEE.** Any special services performed will be charged at the local prevailing rate. The water company will NOT work on plumbing or drain pipes on the owner's side of the meter nor will the company be responsible or liable for damage that may occur due to frozen or broken pipes or damage to water heaters. The following services are available depending on snow conditions, for a charge of \$35.

- A special meter reading will be taken on a specified date and the reading reported.
- Water will be shut-off and/or turned-on at the meter, at the owner’s request.
- If water is found or reported to be leaking in an unattended residence and possibly causing damage, the water will be shut-off at the meter and an attempt will be made to notify the owner.

**EXCAVATION NOTIFICATION.** Prior to excavating or moving heavy items or equipment where there may be utility lines or pipes, it is required by law to phone Underground Services Alert (USA) 1-800-242-2444 at least 48 hours in advance.